

If necessary you are entitled to the services of a language interpreter. Please inform us about your requirement for an interpreter upon scheduling your visit. The health care personnel will then arrange for an interpreter from an interpreting agency.

Your patient records and personal information

The information in the patient records is required so that you can be treated in a proper and safe manner. The information is also required for quality assurance, patient safety and monitoring. Information contained in your patient records includes examinations and treatments, which diseases you have had, as well information about whether you have been admitted to hospital.

Coherent records

As health care staff we utilise coherent records. This means that the staff at the facility where you are seeking medical care, have the possibility of accessing records from other health care providers – county boards, municipalities and private medical care providers. The purpose of this is to facilitate a comprehensive view of your medical history and your health care needs.

Only medical staff who have a patient relationship with you may access your records in order to give you proper and safe medical care. This applies regardless of which county board, municipality or private health care provider you are attending. No medical care staff may read your records from other medical providers without your prior consent.

You have a right to refrain from listing in the coherent records system.

The option of blocking information

You may choose to block information which you do not wish to be made available to other health care providers. You may request that this is unblocked at any time.

Special regulations apply to children and youths. If you are a custodian you do not have the right to block information in the child's records. If you are below 18 you may block information in your records, in the light of increasing age and maturity.

Who has read my records?

Only medical staff who have a patient relationship with you may access information in your records. All medical care staff are obliged to execute professional secrecy in terms of unauthorised supervision and dispersal. The person who has read your records can be traced after the event, and you have a right to know who they are. The County Council carries out systematic, recurring random samples of the record logs. Get in touch with your Data Protection Officer if you wish to obtain a log list of your records.

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If there is anything in your records which you do not understand you can ask medical staff to explain it to you. If you believe information to be incorrect this can be recorded in the journal.

Copies of your records

If you wish to obtain copies of your records you may do so at a specific fee. If your doctor believes that your records ought not to be issued you can appeal this decision by writing to the administrative court of appeal in Jönköping. If you want your records to be destroyed you can apply for this at the National Board of Health and Welfare in Malmö.

Your personal information

According to the Personal Data Act (PuL) you have the right, once a year and free of charge, to access any personal information which the County Council may have registered about you. The County Council Board is responsible for this information. Your request must be in writing and should be signed. Address this to the Personal Data Officer. If you find errors in your information you can request the County Council to correct these.

Questions

If you have any questions about the Personal Data Act you can get in touch with a medical councillor.

If you have any questions about private information you can get in touch with a Personal Data Officer. Phone the County Council's switch board on 0470 58 80 00.

More information is available at 1177.se/kronoberg and in our waiting room.