

Patient charges

Children and teenagers up to the age of 19 do not pay for health care. However, this does not apply to medicines, certificates and vaccinations other than the general vaccination programme for children.

Doctor appointments

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| Appointment with district medical officer at health centre | 150:- |
| Addition for home visit | 0:- |
| Doctor appointment at emergency centre or similar | 300:- |
| Doctor appointment at hospital surgery or with private specialist (state financed) | 300:- |
| First appointment with specialist after referral from doctor at health centre | 150:- |
| Day care with doctor access, not including food | 300:- |
| Telephone prescription/advice by doctor | 100:- |

Other healthcare treatment

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| Appointment with nurse at health centre, hospital and within psychiatric unit | 100:- |
| Telephone prescription | 100:- |
| Prenatal care for expecting mothers or child health care | 0:- |
| Appointment with physiotherapist, speech therapist, occupational therapist, psychologist, etc | 100:- |
| Testing of assistive aids | 0:- |
| Group treatments such as swimming pool exercise, heart exercise groups | 50:- |
| X-ray examination same day as other hospital appointment | 0:- |
| X-ray examination after referral from health centre | 150:- |
| X-ray examination after referral from specialist, not same day | 300:- |
| Samples, which are not part of other appointment | 100:- |
| Day care, not including food | 100:- |

Measures/treatments not linked to disease

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| Mammography | 200:- |
| Gynecological cell sample check-up, after summons | 100:- |
| Gynecological cell sample check-up, own request | 200:- |

Vaccinations, certificates etc.

The fees vary depending on type of vaccination and certificate. Special risk groups, influenza and pneumococcus vaccinations are free of charge.

Fees for food during day care

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| Lunch | 54:- |
| Light lunch | 39:- |

Hospital charges

If you need to be admitted to hospital you pay SEK 80 per care day. This applies to all those aged 20 and above.

Reduced fees

If you receive continuous health care your fee is reduced from the 91st day of care.

If you receive care for more than 100 days during any twelve-month period you are entitled to pay reduced fees for any subsequent care days.

If your income or pension is less than SEK 80 000 per year you may be entitled to pay reduced fees.

If you are under 40 years of age and receive full activity allowance or sick benefit you are entitled to reduced fees for the first 30 days of any care period.

You must apply for reduced fees. Ask the health care staff for help.

Pay directly

You can pay using cash or by credit card. If you would like an invoice then an additional fee of SEK 50 will be levied.

Maximum cost ceiling

No patient needs to pay more than SEK 900 for health care within any twelve-month period. Once you have paid SEK 900 you are issued with a free pass. You may include charges for both County Council health care and also financed private health care. You may also include charges paid to other County Councils.

Charges can be included on the maximum cost ceiling. It is up to each patient to ensure that their cards are stamped and to monitor when they reach the SEK 900 ceiling.

Not included in the maximum cost ceiling:

- Charges paid when staying as hospital in-patient
- Own charges for assistance aids
- Vaccinations
- Certificates
- Measures or treatments not related to diseases
- Missed appointments

SEK 1800 for medicines

No patients ever needs to pay more than SEK 1800 during any twelve-month period for medicines. Once you have reached SEK 1800 you will receive a free pass.

Children and teenagers up to 18 and who belong to the same family may combine their medicine costs.

For medicines you pay during a twelve-month:

| Combined cost in SEK | Your percentage | The maximum you pay |
|----------------------|-----------------|---------------------|
| -900 | 100 % | -900 |
| 900-1 700 | 50% | 900-1 300 |
| 1 700-3 300 | 25% | 1 300-1 700 |
| 3 300-4 300 | 10% | 1 700-1 800 |
| 4 300- | 0% | 1 800 |
| | | |

In the event of questions contact your pharmacy.

If you fail to keep the appointment

If you cannot come to an appointment you must cancel the appointment at least 24 hours in advance so that someone else can utilize this appointment. If you fail to cancel you may have to pay the appointment charge plus an additional invoice charge of SEK 50.

If you are kept waiting

If you have to wait more than 30 minutes after the agreed time of an appointment you are generally entitled to a refund of the appointment charge. Contact the health care staff.

If your appointment or treatment is cancelled

If your planned operation, examination or treatment is cancelled you may be entitled to certain compensation for any costs you may have incurred. No compensation will be made in the event of major accidents or unexpected emergencies.

Customer service

Do you have questions regarding your invoice? Landstingets customer services can help you with questions concerning invoices and charges. You can also get help with maximum cost ceilings and free passes.

You can reach us on: 0470-58 96 50.